




## Fixed-wing Flying Complaints – December 2021

Nil

Reference	Date	Location	Helistrip	Heli Movements	Total Movements	Complaint	Action
H18 and H19/21	02/12/2021 0120 and 0230hrs	RH1 5NG within ATZ	N/A	N/A	N/A	Helicopter noise	The complainant resides approximately 650m north of the Aerodrome. This location will be subject to noise by helicopters. Email sent to complainant. NFA.
H20/21	04/12/2021 0950- 0955hrs.	RH1 5NG within ATZ	N/A	N/A	N/A	Helicopter noise	The complainant resides approximately 650m north of the Aerodrome. This location will be subject to noise by helicopters. Email sent to complainant. NFA.
H21/21	11/12/2021 0115hrs	RH1 6JT	N/A	N/A	N/A	NPAS helicopter.	The complainant resides in Redhill and the complaint relates to NPAS on an operational flight. Complainants details passed to NPAS for a response.
H23/21	21/12/2021 0030hrs.	RH1 5NG within ATZ	N/A	N/A	N/A	Helicopter noise	The complainant resides approximately 650m north of the Aerodrome. This location will be subject to noise by helicopters. Email sent to complainant. NFA.
H24/21	30/12/2021 2355- 0005hrs.	RH1 5NG within ATZ	N/A	N/A	N/A	Helicopter noise	The complainant resides approximately 650m north of the Aerodrome. This location will be subject to noise by helicopters. Email sent to complainant. NFA.
H25/21	31/12/2021 0905- 0907hrs.	RH1 5NG within ATZ	N/A	N/A	N/A	Helicopter noise	The complainant resides approximately 650m north of the Aerodrome. This location will be subject to noise by helicopters. Email sent to complainant. NFA.

**From:** Philip Wright [REDACTED]   
**Subject:** Re: Noise complaints  
**Date:** 8 January 2022 at 12:16  
**To:** N [REDACTED]



Good morning, N [REDACTED]

I am in receipt of your complaints about helicopter noise on the following dates:

2 December 2021 0120 and 0230 hours  
4 December 2021 0950 - 0955 hours  
21 December 2021 0030 hours  
30 December 2021 2310, 2355 - 0005 hours and  
31 December 2021 0900-0907 hours.

I am sorry to hear that you are being disturbed by noise from helicopters using the Aerodrome. Your postcode is approximately 650m from the closest hangar unfortunately, in this location, you will be subject to helicopter noise.

The Aerodrome is used H24 by emergency service helicopters together with two news gathering helicopters. The noise is particularly noticeable when there is a southerly/south-westerly wind as the wind "carries the noise" (I know as I grew up in Trindles Road and, with the wind in the right direction, ground running helicopters were clearly audible).

The ground running is kept to a minimum however each helicopter operated by Air Ambulance Kent Surrey Sussex and National Police Air Service are checked at the start of each shift to check serviceability. Should a fault be found then further runs are required until it is cleared. I have attached a diagram showing the location of the helicopter operators hangars.

Approximately thirty years ago we had an opportunity to construct a grass covered earth bund at the northern end of the Aerodrome to help to deflect the noise of helicopters with engines and rotors running however planning permission was refused as the planning authorities considered it was inappropriate development in the green belt and the noise generated by fixed-wing aircraft and helicopters did not meet the threshold to consider special measures. It is for similar reasons that whenever we object to noise housing developments within our circuit areas we are told that the noise generated by our aircraft is not sufficient to refuse planning permission.

Your complaints will be recorded in my report to the Redhill Aerodrome Consultative Committee. Details of Noise Complaints, Out of Hours Movements and Consultative Committee minutes may be viewed on our website <http://redhillaerodrome.com> >> General information.

Kind regards,

Philip Wright  
Aerodrome Manager/SATCO  
Tel: 01737 821800  
[www.redhillaerodrome.com](http://www.redhillaerodrome.com)



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**From:** N [REDACTED]

**Sent:** 31 December 2021 09:08  
**To:** Noise <noise@redhillaerodrome.com>  
**Subject:** Re: Noise complaints

31st December 2021, 09.00-09.07  
Helicopter noise

On Fri, 31 Dec 2021, 00:05 N [REDACTED] wrote:  
30th December 2021, 23.55-00.05  
Helicopter noise  
Rh15ng

On Thu, 30 Dec 2021, 23:12 N [REDACTED] wrote:  
30th December 2021 at 23.10  
Other details as in previous emails

On Tue, 21 Dec 2021, 14:36 N [REDACTED] wrote:  
Noise issue for a long period around 00.30 on 21st December 2021.

Other details as in previous emails.

Thanks,  
Natalie

On Sat, 4 Dec 2021, 10:01 N [REDACTED] wrote:  
Additional times (amongst many others):

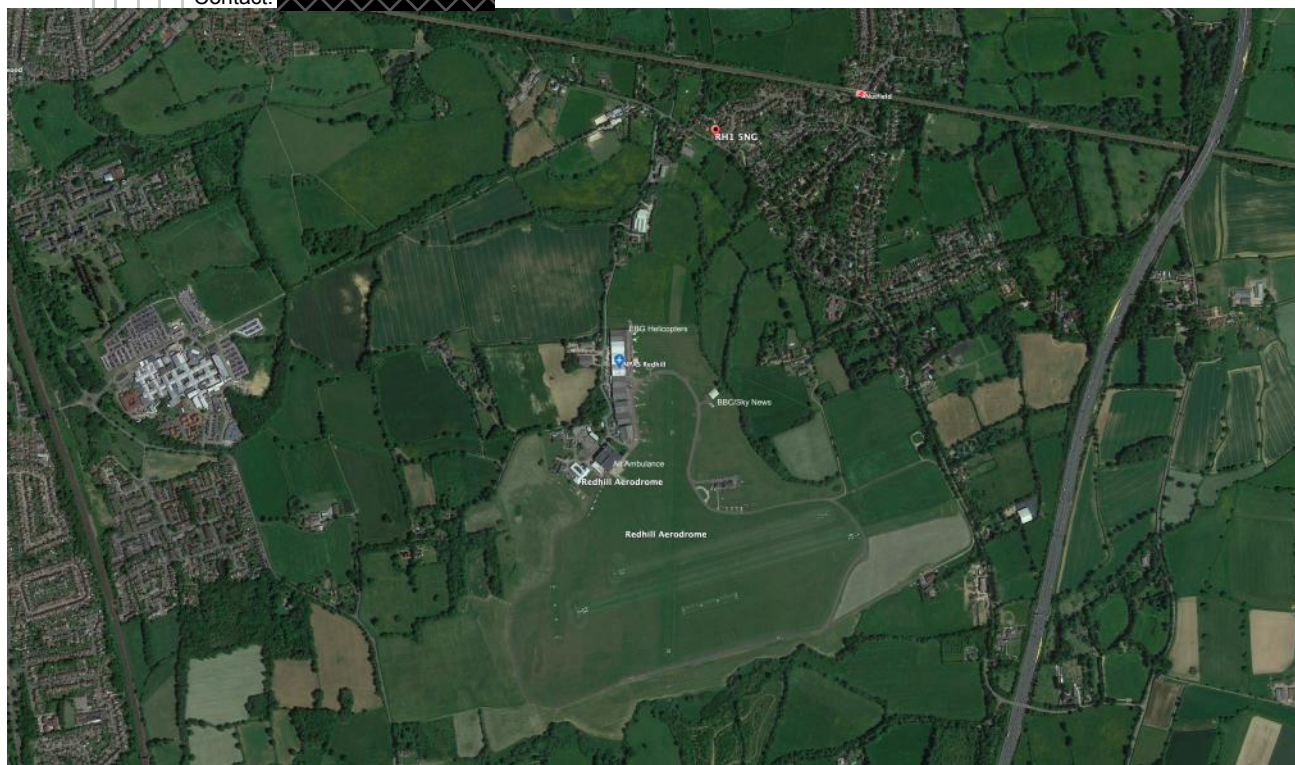
Saturday 4th December, 9.50-9.55  
Thursday 2nd December around 1.20am and 2.30am

Is this information used? The nighttime noise is particularly upsetting because lack of sleep means I can't do my job properly the next day.

On Sun, 3 Oct 2021, 08:31 N [REDACTED] wrote:  
Noise complaints:

1. Sunday 3rd October around 8.10am, ongoing for several minutes - what sounded like a helicopter hovering or sitting somewhere nearby with the engines /rotors going.
2. Friday 1st October around 3am, ongoing for several minutes, details and as above

Postcode: RH1 5NG  
Contact: [REDACTED]



Blank





Nutfield

RH1 5NG

EPG Helicopters

NPAS Redhill

BBC/Sky News

Air Ambulance

Redhill Aerodrome

Redhill Aerodrome